



Gentle teaching
belongs everywhere

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Nursing home of Akureyri

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How can we expand the culture of gentleness

The topic of the day

Nursing home of Akureyri 2014

Mentor training 2014

Kansas 2015

Akureyri 2016

More GT training 2016

Training mentors at health clinic in north Iceland 2017 – 2019

Akureyri Hospital 2018 -

Little background

I want to work with Gentle teaching

How can I make that happen

Be persuasive

Needs analysis

My work today

1. Focus on good communication, what is good communication
2. How can we deal with it when we have problem in our communication, difficult behavior
3. Time management
4. How to set boundaries in communication
5. How to help people with differences that they have
6. How to communicate with the families of our patients
7. Feedback, support and motivation both from managers end from staff to staff
8. Staff participation in decisions
9. How to get information from managers to staff, and/or from staff to staff
10. Attitude and service motivation
11. How to compliment people
12. Teamwork and how we can make better interaction between units

Communications

Communication between hospital staff and patients does matter for clinical outcome

How do people feel when they get admitted to a hospital

How can we make them feel better

Can Gentle Teaching help!

Communication matters

Take the knowledge with us when we leave for another job

Encourage coworkers to take the knowledge with them when they leave for another job

What to do?

Where do you see Gentle Teaching in the future?

What can we (as a group) do for that happen?

How can we convince people that Gentle Teaching belongs everywhere?

What can you do for that to happen?

Are you willing to do the work?

Questions